Contact Information

Auto/Motorcycle/RV Roadside Assistance 888-732-1427	**Address** 1661 SE 3rd Avenue #F305, Portland, Oregon 97214
Bicycle Roadside Assistance 866-238-1137	**Email** club@betterworldclub.com
Member Services Monday-Friday 8:30am to 5:30pm (Pacific) Toll Free 866-238-1137 Local 503-546-1137	**Website** https://betterworldclub.net **Member Portal** https://members.betterworldclub.net

Welcome to Better World Club!

We invite you to log in to the Member Portal to access the latest updates, important resources, and tools designed to support your experience with us.

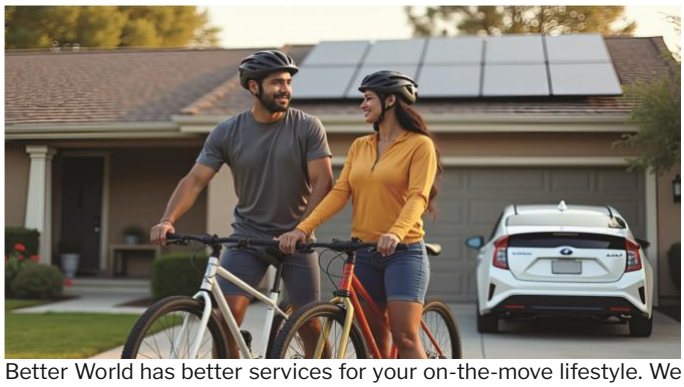
Whether you're looking to stay informed, manage your account, or explore new opportunities, the portal is your go-to destination.

Log in today and explore all that your membership has to offer: https://members.betterworldclub.net

Thank you for riding with us!

At BWC, we believe in protecting drivers and protecting the planet. A portion of membership proceeds goes to support environmental causes. So when you count on us for roadside assistance, you're also driving positive change for a better future.

Better World Club has better services for your on-the-move lifestyle. We make choosing ethical services for all your everyday needs easy and affordable.



Better World has better services for your on-the-move lifestyle. We make choosing ethical services for all your everyday needs easy and affordable.

Emergency Service 24/7

Anywhere in the United States or Canada, Better World Club is there. Unless you make other arrangements with the dispatcher, you must be with your vehicle when a service provider arrives.We cover the individual, not the vehicle. You must be a named driver to be eligible for service. Members are entitled to 4 service calls per membership year, 8 per household.

Towing

Towing is provided to the nearest qualified repair facility, up to 5 miles for Basic, and up to 100 miles for Premium members. In certain cases, towing may also be provided to your residence. See terms and conditions for details.

Battery Jump

If your battery dies, we will dispatch someone to give you a jump start. If that does not work, we will tow your vehicle up to your benefit limit. We do not deliver batteries. Electric vehicles that have run out of charge will be towed to the nearest charging station.

Flat Tire

If you get a flat tire, we will put your spare on for you. If no spare is available, we will tow you to a shop where you can purchase one.

Lockout

Members will be covered if the keys are locked inside the vehicle. If locksmith services are required, you will be reimbursed up to your benefit limit: Up to $50 for Basic members and up to $100 for Premium members.

Fuel Delivery

If you run out of gas, an emergency supply of fuel will be delivered. Fuel is delivered free for Premium members. Basic members are required to pay for the fuel.

Winching

If your vehicle is stuck in mud, sand, snow, or a ditch, and is accessible from a normally traveled roadway, it will be extricated or winched (within 100 ft). Up to $125 for Basic members and up to $250 for Premium members.

Reimbursement/Claim Requests
Reimbursement requests must be in electronic format and submitted within 90 days of occurrence. Forms can be found on the member portal. You may also request one by phone or email.

Add on Benefits

You must purchase these services before the time of need. There is an additional fee associated with these plans.

RV (large vehicle)
Towing and emergency services will be extended to vehicles that fall into the medium duty class (10,000-20,000 GVW). All services will be capped at $500.

Motorcycle
Basic or Premium services will extend to a motorcycle with the purchased add-on.

Bicycle
You may also purchase a Bicycle policy. If your bicycle is disabled and cannot be ridden safely, you may contact the toll- free dispatch service for bicycle assistance.

Coverage includes up to 30 miles of transportation for you and your bicycle and 2 service calls per listed member. Your bicycle must be accessible from the road (we cannot dispatch onto bicycle trails or paths).

Terms and Conditions

For more information about our roadside terms and conditions please read the policy carefully

Auto Terms

Bicycle Terms

Carbon Offsets

Did you know that BWC purchases carbon offsets on your behalf as part of your membership? It supports renewable energy, such as wind and solar, activities like planting trees, and other carbon sequestration projects. You can also purchase additional offsets by calling member services or adding them to your renewal payment.

We exclusively use Gold Standard Carbon Offsets—rigorously vetted by third-party organizations—to ensure every dollar goes toward high impact initiatives that reduce or remove greenhouse gas emissions. Not all offsets are created equal, and with Gold Standard, you're backing some of the most trusted and effective sustainability efforts in the world.

Insurance

Looking for the right auto or homeowner's insurance without the hassle? Better World Club's got you covered! We've teamed up with top insurance underwriters to bring you home and auto quotes from over 30 insurers—no pressure, no purchase necessary. Just hop into your member portal benefits or give us a call and start comparing to see if you can save!

If you're in Massachusetts or California, please call
617-876-5300

If you're in the other 48 states, please call
877-234-2800

Discounts

Log into your member portal to access the discounts.
https://members.betterworldclub.net

Lifestyle Discounts - Check the Member Discounts Portal for all your travel reservation discounts including car rental and hotel stays, even flights! You will also find a wide variety of attractions like events, shows, concerts, theme parks, even movie tickets, and shopping.

Pet & Travel Insurance - Protect your travel plans with Lemonade and Wanderwell Insurance plans, our B-Corp travel partners and world class insurance companies.

Home Efficiency - Better World Club members have access to discounted programs through Energy Sage. Imagine confidently shopping for solar panels, EV chargers, heating/AC systems, and more, all with the guidance of an Energy Advisor who can help you plan and customize your clean energy solutions.

Digital Protection - Partnering with Aura, we're offering members discounts of up to 67% on their all-in-one digital protection plans. Aura is dedicated to creating a safer internet, empowering people to navigate their digital lives with confidence. By constantly monitoring and identifying emerging threats, Aura ensures that you and your family stay protected online.

Grocery Delivery - Save and get cash back with healthy, organic, fresh groceries delivered to your doorstep from B-Corp Certified companies.

Ethical Travel - Better World Club has teamed up with Intrepid to offer 10% off to Better World Club members from the world's largest B-Corp Travel provider.

Partner discounts are subject to change at any time. Don't wait, they might be gone!